

## All public servants are lazy and don't care about the man in the street at all! State institutions are corrupt.

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### Why?

*(Try to find out what feelings and needs are alive in the other person: empathic resonance)*

Are you angry because you have a need for support/care, integrity/honesty/ reliability?

What I hear you saying is that you are angry about the behaviour of a public servant because you have a need for support/care? Is that so?

What I guess you're saying is that you have doubts about the integrity/ honesty/reliability of institutions. Am I guessing this right?

### What if?

*(Mirror questions: how would it be if you were standing in the shoes of that person)*

Imagine your friend/son/daughter is working as a public servant. What would your reaction be when he/she was called lazy and corrupt?

### Self-reflection

*(Questions you can ask yourself in silence to support yourself in understanding the other person)*

How important is support/care, integrity/honesty/ reliability for me?

When do I need it?

How do I feel when this need is not fulfilled?

### Empowerment

*(More information on the issue and tips how to explore the problem and continue the discussion)*

Without public administration, there would be no city organisation, no social welfare office, no labour administration, and no police. There would be no payment of social benefits, no job placement, and no public safety.

Of course, there are also people among public servants whose commitment is limited – you will find people like this in all occupational groups, including companies and private institutions.

Public service employees are bound to law and justice. They must act fairly, altruistically and transparently. Corruption undermines confidence in the integrity and functioning of the public administration. An administration that is not (or no longer) perceived by the population as having integrity loses its legitimacy.

More about the implementation of policies and why public administration is a core of any democratic society: [https://en.wikipedia.org/wiki/Public\\_administration](https://en.wikipedia.org/wiki/Public_administration)

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Category: Institutions

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