Hate Speech in Employment Offices

Summary

This activity focuses on how to handle hate speech situations by the staff of unemployment offices.

Aims

To identify hate speech situations;
To know anti-hoax resources;
To design materials and tools to fight them.

Participants

Administration staff (workers of Employment Offices)**.**

Method

Conversation, brainstorming, information search, learning by doing.

Source

Ministerio de Justicia de Finladia: Michaela Moua y Tommi Palosaari,Bradford Hate Crime Alliance: Martin Baines (2019). *Plan de Acción Local: dirigido a las autoridades locales y policía municipal para luchar contra el racismo, la xenofobia y otras formas de intolerancia* Retrieved from www.mitramiss.gob.es/oberaxe/ficheros/documentos/PLANLOCAL_es.pdf

Zuil, M. (2019, March 4). *"Somos funcionarios y estamos hartos de oír que los inmigrantes tienen más ayudas"* Retrieved from
https://www.elconfidencial.com/espana/2019-03-04/funcionarios-ayudas-inmigrantes-mentira-hartos_1857782/

Keywords

hate speech, racism, xenophobia, aporophobia, hoaxes, fact-checking.

Contributor

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Description

In the first part of the activity all members of the group introduce themselves and try to share hate speech situations in the office. We try to characterise those situations to identify the different existing types. In the second part, we try to gather data, arguments, and information to be able to answer didactically to users who incur hate speech. Finally, we create simple materials such as small informative posters with data that reflect the hoaxes about special grants to immigrants, for

example. They can be easily extracted from specialised websites such as Maldito Bulo or Stop Rumores.

Material
Computer and screen for presentations; Name-tags; Markers, pencils, and pens; Blank cards or pieces of paper.

Advice for Facilitators
Bring internet resources where the anti-hoax data can be explored.

Handout
No

Category: Communication, Group size: Small group, Duration: 60 min